BOARD ANNUAL INTERNAL EFFECTIVENESS REVIEW 2024 - BOARD DEVELOPMENT ACTION PLAN 2024 - June 2024

| Board Effectiveness | Actions required | Leads | When | Mid-year Review / Progress |
|--|--|------------------------------------|------------------|----------------------------|
| Themes and assoc. | | | | |
| developments | | | | |
| 1. Leadership and Strategy | 1 | | | |
| Strategic KPIs - Ensuring | effective performance monitoring | | | |
| 1.1 New performance reporting in place. This to include: | | Principal / Executive | New reporting | |
| a. Strategic Business re | port with succinct narrative on | Team / Dir HR&OD | format | |
| progress against stra | tegic objectives and targets. | | implemented | |
| b. Variances and actions to mitigate where required. | | | from 7 October | |
| c. Balanced scorecard a | approach. | | 2024 Board. | |
| d. Dashboard | | | | |
| | | | | |
| | principals and relevant directors | Chairs/Vice | Timeframe to | |
| of Audit & Risk Committee; | | Chairs/Vice- | enable new | |
| | ing and Quality Committee and | principals/Directors of committees | reporting format | |
| | Remuneration Committee to agree what is required for (1.1) | | implemented | |
| above in their respective remits. | | | from 7 October | |
| | | | 2024 Board. | |
| 2. Quality of Student Expe | | | | |
| No action required as this ar | ea is working well, with 90%+ satis | sfied or very satisfied or | Board Survey. | |
| | | | | |
| 3. Accountability | | | | |
| 3.1 Board to set Risk Appetite – session arranged for 3 June | | Governance | 3 June 2024 | |
| 24. | | Manager and Vice- | | |
| | | principal Operations | | |
| 3.2 See also 1.1 and 1.2 above. | | | | |
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| 4. Effectiveness | | | | |
| | Board and Committee Meetings | | | |
| 4.1 More focused and succinct Board papers, including | | Principal and Senior | Immediate | |
| | hich capture the key issues for | Management Team | | |
| attention and/or decision. | | | | |
| | 4.2 Re-cast Board meeting calendar which ensures that | | Implemented for | |
| papers to the Board: | | Governance | & October 2024 | |
| • | nd recommendation of the | Manager | Board onwards. | |
| - | s and sign-off by the Senior | | | |
| Management Team | | | | |
| | n 5-working days before the | | | |
| Board and committe | ee meetings. | | | |
| | 4.3 Continue programme of focused/deep-dive session | | Ongoing | |
| ensuring development of knowledge to strengthen | | Governance | | |
| decision-making. | | Manager | | |
| Board Membership and Contribution | | | | |
| Induction - Strengthening Board member induction programme. | | | | |
| 4.4 Review and refresh current checklist and process, to take | | Governance | | |
| place early in appointment, including: | | Manager | Within one | |
| a. Understanding of landscape and challenges in the | | | month of | |
| sector, eg inviting Scottish Funding Council to provide | | | appointment | |
| this. | | | | |
| b. Understanding of key internal (eg meeting with | | | | |
| student and staff members, and | | | | |

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| developments | | | | |
| Senior Management | Senior Management Team) and external players and | | | |
| stakeholders. | | | | |
| - | s part of induction process. | | | |
| d. Development oppor | tunities, including CDN | | | |
| programme. | NO. 10. | | | |
| • • | Support for New Members 4.5 Facilitate a 'buddy' where new member would find this | | Ongoing | |
| helpful. | re new member would find this | Governance Manager | Oligonig | |
| Tierpran. | | Wanager | | |
| Building The Team | | | | |
| 4.6 Informal tea/coffee sess | sions to be available Tea/coffee | | From June 2024 | |
| | re face-to-face meetings to | | Board | |
| enable Members to catch up informally, share any ideas, | | | | |
| issues or queries, meet Senior Management Team. | | | | |
| 4.7 Hold Board development event, eg CDN Governance in | | Chair and | 2024 | |
| High Stake scenarios. | | Governance | 202. | |
| | | Manager | | |
| Succession Planning | | | | |
| | 4.8 Encourage applications to Board member vacancies and | | Immediate | |
| Trade Union nominations by: | | | | |
| a. Increasing understanding of governance by sign-posting | | | | |
| to governance awareness programmes, eg CDN governance modules. | | | | |
| b. Extending opportunities of speaking with the Chair to | | | | |
| potential TU nominees in same way as independent | | | | |
| Board member applicants. | | | | |
| | | | | |

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| developments | | | | |
| 5 Relationship & Collaboration | | | | |
| 5.1 Invite stakeholders or partners to participate in deep-dive | | Chair and | As per deep-dive | |
| sessions with the Board. | | Governance | sessions | |
| | | Manager | programme | |